

Cynergic Server Monitoring & Management Key Benefits

- Proactive Remote Maintenance and Management of Anti-Virus, Security Patches, and Updates to Protect and Safeguard against Downtime, Security Breaches, and Lost Data
- Increase Confidence In Your Network Infrastructure
- Gain Unlimited Access To 24 x 7 Server Monitoring and Management to Ensure Continual Server Uptime

A Watchful Eye for Your Most Critical Assets

The nucleus of your business network is without a doubt your servers.

They house critical applications, databases, and email functionality. Your servers are mission critical for the overall success of your business and health of your network.

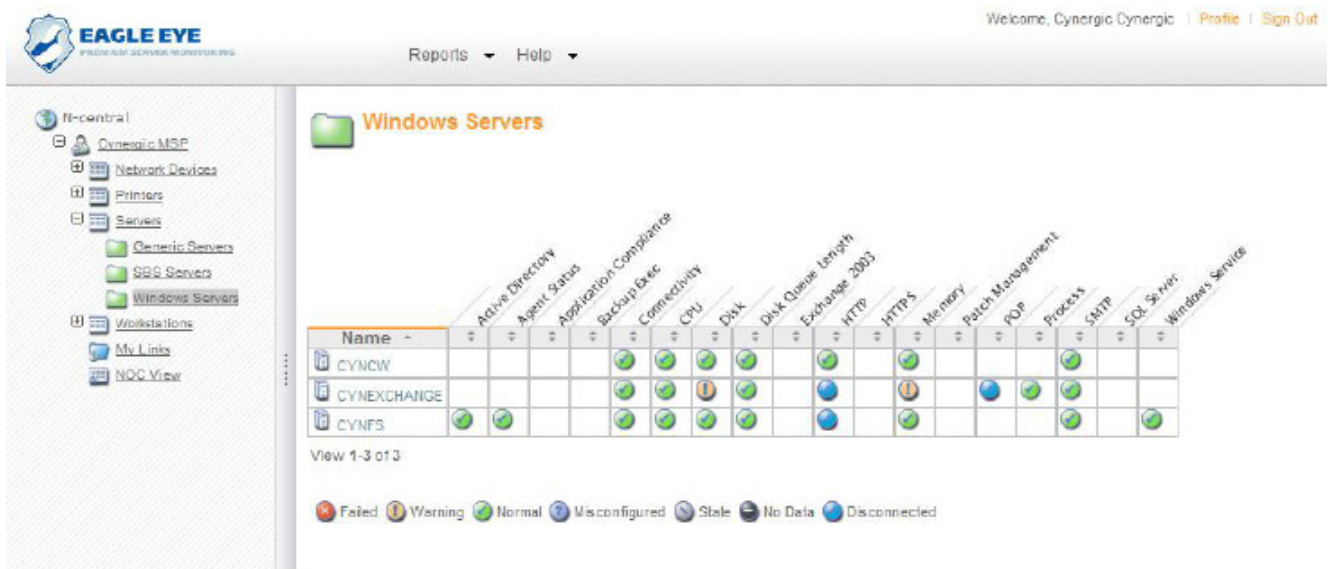
Cynergic understands how vital your server environment is to the life of your business; that's why we deploy the most technologically advanced tools to help us monitor the most critical aspects of your server environment and manage the performance of your servers on-demand and in real time.

Cynergic will guide you through best practices for backup and disaster recovery. In the unlikely event of any unforeseen disasters, your business will be prepared to ensure business continuity and functionality while avoiding costly and unnecessary downtime.

With Cynergic's Central Dashboard in place we will become your network administrator, carrying out all the routine maintenance required to keep your employees working and your network secure. We will ensure that new employees are working, old employees are not, and your information is accessible to the correct individuals.



Fact: Cynergic monitors our clients' servers in 5 major categories, including Device Availability, Critical Events, Performance, Security, and Service Availability. Cynergic maintains a 99.9% uptime percentage across all of our clients' servers.



The dashboard shows a navigation menu on the left with categories like 'Network Devices', 'Printers', 'Services', and 'Windows Servers'. The main area displays a table of server health metrics.

Name	Active Directory	Agent Status	Application Compliance	Backup Exec	Connectivity	CPU	Disk	Disk Queue Length	Exchange 2003	HTTP	IPTCP-S	Memory	Patch Management	POP	Process	SMTP	SQL Server	Windows Service
CYNCW																		
CYNEXCHANGE																		
CYNFS																		

View 1-3 of 3

Legend: Failed (Red X), Warning (Yellow !), Normal (Green check), Misconfigured (Blue ?), Stale (Grey circle), No Data (Black circle), Disconnected (Blue circle with slash)

Server Plans for Managing & Protecting the Most Vital Components of Your Network and Business

- **Silver** - Allows your business to have access to both proactive and reactive remote support on an unlimited basis. Ideal for businesses with some in house IT support resources or seeking a remote only solution.
- **Gold** - Includes unlimited remote server monitoring and management. This plan brings an added level of maintenance to your servers with quarterly on-site maintenance for patch updates, back-up restore testing, and application support. A complete outsourced IT solution.
- **Platinum** - Offers all the features of our gold plan plus the added security and benefits of unlimited remote and on-site support around the clock!

Cynergic offers Server Management plans that include critical monitoring and maintenance required on a regular basis. All of our plans include 24/7 remote support for critical emergency's. For servers that require additional management, unlimited on-site support is available with our Platinum management package.

Server Management Prices monthly per server ex GST	Silver \$299	Gold \$399	Platinum \$499
24/7 Support			
Unlimited Phone Support	X	X	X
Unlimited Remote Control Support		X	X
Unlimited Onsite Support			X
Remote After Hours Support (6pm-8am M-F, Sat/Sun)		X	X
Service Availability Monitoring	X	X	X
Maintenance			
Microsoft Patch Management	X	X	X
Event Log Management	X	X	X
Log File Maintenance	X	X	X
Drive Space Monitoring	X	X	X
Printer Setting Management	X	X	X
Security			
User Account Administration	X	X	X
File Sharing Permission Administration	X	X	X
Security Administration	X	X	X
Anti-Virus Software & Management		X	X
Major Server Application Support - Prices monthly per server			
Exchange / SBS Maintenance & Administration	Add \$200		
Offsite Backups (daily backup, 7 day storage, over the net) * Free with Platinum + Exchange for each managed PC *	Add \$200		
Major Database / Critical Application Support	Add \$200		